



SPeKAR User Guide



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1 SPeKAR Portal

1.1 LOGIN

1. Go to: <https://spekar.experian.com.my>
2. Key in your **User ID, Password, Verify Code** and click **Login**.



SPeKAR

Username

Password

Verify



Signup Now!

Forgot your password?

Login

Connecting Through Information

The right information, in the right form, at the right time is needed to make informed decisions.

SPeKAR is a joint initiative between Angkatan Koperasi Kebangsaan Malaysia Berhad (ANGKASA) and Experian. The objective is to offer complete credit-profile analyses of individuals to better support co-operatives, credit grantors from business and financial communities as well as other organisations in their credit-related decisions.

3. For a New User, once login, please change your password to a new password.
4. Key in the old password and the new password into the column provided. Click Update once done.

Change Password

Old Password

New Password

(Password should be at least 6 characters with combination of alphanumeric and it is case sensitive)

Verify New Password

(Password should be at least 6 characters with combination of alphanumeric and it is case sensitive)

Update

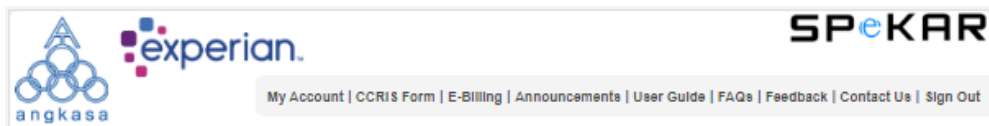
5. An announcement screen will pop-up if there is any new announcement by Experian once you click Login

TIPS: HOW TO RESET YOUR PASSWORD?

1. Click on **"Forgot Password?"** and follow the steps.

REMINDER: Password must always be a minimum of 6 alphanumeric characters. The password is case sensitive. Systems will **auto-lock your access after 3 attempts**.

1.2 TOP MENU BAR



1. **MY ACCOUNT**
 - (a) ***Administrator View:*** - To manage user accounts & to view complete E-billing
 - (b) ***Normal User View:*** - To update user own details, change password & view user own itemized billing.
2. **CCRIS FORM** – To download CCRIS activation form
3. **E-BILLING** – To view complete E-billing
4. **ANNOUNCEMENTS** - To view latest announcements by **Experian**
5. **USER GUIDE** – To view or download step by step how to purchase report online
6. **FAQs** – To view the frequently asked questions and the answers
7. **FEEDBACK** – To submit your feedbacks, comments and suggestion on SPeKAR portal
8. **CONTACT US** – To view our address, location map and contact number
9. **SIGN OUT** –To sign out from SPeKAR portal

1.3 MAIN MENU

SUBMIT ORDER	MY ORDERS	MONITORING	ORDER HISTORY	CONSENT	BPA/SPGA CODE	LITIGATION / TRADE BUREAU
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1. **SUBMIT ORDER** – To submit particular search that you wish to purchase
2. **MY ORDERS** – To view your status of order (example: processing, done & invalid) and to retrieve reports. 'My Order' will store the reports for 30 days from the date of transaction.
3. **MONITORING** – To manage your monitoring list, email list and view Red Alert/ Business Watch Report
4. **ORDER HISTORY** – To check and verify the history of reports that have been purchased by you for the last 365 days
5. **CONSENT** – To enable user to upload consent document for audit fulfilment purpose
6. **BPA/SPGA CODE** – To search BPA Code or BPA Name based on SPGA Organization Name or Code
7. **LITIGATION / TRADE BUREAU** – To view your Defaulter List and NLCI List

2 Available Report Type in SPeKAR Portal

Search Report

Report Type	SPeKAR ▼ SPeKAR SPeKAR Score SPGA SPeKAR Basic Jim Search OA / OR Company [Sdn Bhd / Bhd] Business [Sole-Proprietor / Partnership] Individual Supplementary Report (ISUPPK)	[Sample Report]
New NRIC No*		changed to New IC format. Please key in BOTH New IC
Other ID No*		Sample Format

Format: T12345 or RF123456 or etc
Without any special characters such as symbols, punctuation marks, or spaces (e.g. .,/,,* etc)

Report Type :

- SPeKAR** – Individual credit information including SPGA (Angkasa Salary Deduction), litigation, bankruptcy, Trade Reference, NLCI (Non Bank Lender Credit Information) and CCRIS.
- SPeKAR Score** – Individual credit information including SPGA (Angkasa Salary Deduction), litigation, bankruptcy, Trade Reference, NLCI (Non Bank Lender Credit Information) and CCRIS with SCORE
- SPGA** – Angkasa Salary Deduction information for individual
- SPeKAR Basic** – Individual credit information including litigation, bankruptcy, Trade Reference, NLCI
- JIM Search OA/OR** – Bankruptcy search or Winding-Up search for individual or company from Jabatan Insolvency Malaysia (JIM)
- Company [Sdn Bhd / Bhd]** – Company information including company profile, financial summary, litigation, winding-up action, trade reference and market standing
- Business [Sole-Proprietor / Partnership]** - Business information including company profile, financial summary, litigation, winding-up action, trade reference and market standing

3 Purchase Report Guidelines

3.1 How to purchase SPeKAR / SPeKAR Score?

Step by step process

1. Select Report Type SPeKAR or SPeKAR Score.
2. Key in New IC Number, Old IC Number or ID Number, Subject Name, Birth Date
3. Please click to Sample Format to view Sample Old IC/ID format
4. Click to Sample Report to view sample report in full.
5. Click Search to proceed

The screenshot shows the 'Search Report' section of a web application. At the top is a navigation bar with links: SUBMIT ORDER, MY ORDERS, MONITORING, ORDER HISTORY, CONSENT, BPA/SPGA CODE, and LITIGATION / TRADE BUREAU. Below the navigation bar, a welcome message reads 'Welcome MAHANIZ AHMAD'. The 'Search Report' form contains the following fields and elements:

- Report Type:** A dropdown menu currently showing 'SPeKAR Score'. A blue link '[Sample Report]' is to its right. Callout 1 points to this dropdown.
- New NRIC No*:** A text input field containing '800101-14-1234'. Below it is a note: '(Format: 800101-14-1234) Note : With effective May 2016, Police ID/Army ID has been changed to New IC format. Please key in BOTH New IC and Police ID/Army ID to maximise your search result.' Callout 2 points to this field.
- Other I:** A text input field containing 'A1234567'. Below it is a note: '(Please Input Old IC No. / Army ID / Police ID / Passport No / Others) Format: T12345 or RF123455 or etc Without any special characters such as symbols, punctuation marks, or spaces (e.g. ./,.-,* etc)'. A blue link 'Sample Format' is to its right. Callout 3 points to this link.
- Name*:** A text input field containing 'ABDUL BIN ALI'.
- Date of Birth*:** A text input field containing '01-01-1980'. A note '(Format: DD-MM-YYYY)' is to its right. Callout 4 points to this field.
- Country*:** A dropdown menu showing 'Malaysia'. Callout 5 points to this dropdown.

At the bottom of the form are three buttons: 'Search', 'Add to order list', and 'Purchase Now'.

6. Please select one from the multi entity list (if any)
7. Click to Proceed

INDIVIDUAL PARTICULAR

Your Search Input

Input Field	Value
Type of Constitution :	Individual
New IC No:	630810-07- []
ID No:	0712 []
Entity Name:	TAN [] HUNG
DOB:	10-12-2001
Country:	Malaysia

***CCRS Entity found. Please select the correct Searched Entity below to proceed further.**

Please select	CCRS Entity Key	Entity Name	New IC No	Old IC No	Constitution	DOB	Nationality	State	CCRS Warning
☐	7064330	TAN [] HUNG	630810-07- []	07123 []	Individual	10 Aug 1963	MY	PERAK	Pending Verification
☐	7064330	TAN [] HUNG	630810-07- []	07123 []	Individual	10 Aug 1963	MY	PERAK	Pending Verification

Proceed

8. If there is SPGA record, screen shown as below.
9. Select the entity to proceed
10. Select Enquiry Purpose either NEW APPLICANT or REVIEW
11. Tick to YES for consent requirement. Otherwise unable to proceed further
12. Key in either one. Whichever available
13. Click here to Upload Consent
14. Click Purchase Now to proceed

SPGA Search Selection

Search Code* Search

New NRIC No* Search
(Format: 900101-14-1234)
 Note : With effective May 2016, Police ID/Army ID has been changed to New IC format. Please key in BOTH New IC and Police ID/Army ID to maximise your search result.

Other ID No* Search
(Please Input Old IC No. / Army ID / Police ID / Passport No / Others)
 Format: T12345 or RF123455 or etc
 Without any special characters such as symbols, punctuation marks, or spaces (e.g. . / - * etc)

***SPGA Entity found. Please select the correct Searched Entity below to proceed further.**

Please select	Entity Name	New IC No	Old IC No	Status
☒	TAN HOOI HUNG	630810-07-8474	07123073	Aktif (A)

Please select the correct Enquiry Purposes.*

You must have consent before you can proceed with order.* ☒ Yes ☐ No

Email Address of the Searched Entity**

Mobile No. of the Searched Entity**
(Format: For mobile number: 012-5555555 please input as 012 5555555)

Last known Address **

Upload Consent No file chosen

15. If you click Purchase without upload Consent Letter, you may see below screen

Please submit your consent within 7 days or order will be cancel

Consent / Notification Flow for SPeKAR's Report.

Sample Consent
Consent Submission Mode

Mode	Descriptions
Online via CrediTrack consent module (CTCM)	Audit Contact of the Subscribers can log in to CTCM to upload Consent Documents online
Email	Subscribers to send in to consent-my@experian.com / spekar.angkasa@gmail.com (to be received by Experian Compliance Audit Team)
WhatsApp No.	Subscribers can take photo for consent documents & send to 010-3633623
Fax	03-2284 8808 attention: Experian Compliance Audit Team
Walk-in / By Hand / By Post	Documents attention to: Experian Compliance Audit Team

Senarai Audit

Total 1 records.

No	Date	Order ID	Type	Search ID	Name	Consent Status	Consent Due Date	Order Status	Consent Upload
1	20/12/2019	136192860	SPeKAR Score	630810-07-0712	TAN HUNG	New	27/12/2019		Attach

Email Consent Letter

Attached Consent Letter

16. Check your order status under MY ORDER. The report can be view, print and save.

Display/Page

Total 3 records

No.	Order ID	Type	Search ID	Name	Monitoring	Ordered By	Date	Status
13	136192860	SPeKAR Score	630810-07-0712	TAN HOOI	N/A	MAHANIZ AHMAD	20/12/2019	INVALID
14	136283769	SPeKAR Basic	800101-14-0712	SULAIMAN	Add	MAHANIZ AHMAD	24/12/2019	

3.2 How to purchase SPGA?

Step by step process

1. Select Report Type SPGA
2. Click to Sample Report to view sample in full
3. Select Deduction Month or the system will automatically select the current month and year
4. Key in New IC Number, Old IC Number or ID Number, click Search. If there is SPGA data, system will show Subject's Name.
5. Tick Yes for consent requirement. Otherwise, unable to proceed further
6. Select Enquiry Purpose either NEW APPLICANT or REVIEW
7. Key in either one, whichever available

The screenshot shows a web form for purchasing a SPGA report. Numbered callouts indicate the following steps:

- 1:** Report Type dropdown menu, currently set to 'SPGA'.
- 2:** '[Sample Report]' link.
- 3:** Deduction Month dropdown menu, currently set to 'Dec' for the year '2019'.
- 4:** Search Code dropdown menu, currently set to 'Civilian [eg: 999999-99-9999 / A0123456 / 01234567]'.
- 5:** New NRIC No* and Other ID No* input fields. The Other ID No* field has a search button next to it.
- 6:** Name* input field.
- 7:** Please select the correct Enquiry Purposes.* dropdown menu, currently set to 'NEW APPLICATION'.

Additional form elements include:

- A consent section with 'Yes' (selected) and 'No' radio buttons.
- Input fields for 'Email Address of the Searched Entity**', 'Mobile No. of the Searched Entity**' (with a format note: 'Format: For mobile number: 012-5555555 please input as 012 5555555'), and 'Last known Address **'.

8. Click Purchase Now

The screenshot shows the bottom of the form with three buttons: 'Search', 'Add to order list', and 'Purchase Now'. A numbered callout '8' points to the 'Purchase Now' button.

9. Referring to Step 4, if there is no record found for SPGA information, you may see as per below screen shot.

No SPGA information found. You can proceed to purchase this report or purchase SPeKAR Basic report to check on the individual's credit information

Search Report

Report Type: SPGA [[Sample Report](#)]

Deduction Month*: Dec 2019

Search Code*: Civilian [eg: 999999-99-9999 / A0123456 / 01234567]

New NRIC No* (Format: 800101-14-1234)
Note : With effective May 2016, Police ID/Army ID has been changed to New IC format. Please key in BOTH New IC and Police ID/Army ID to maximise your search result.

10. Check your order status under MY ORDER. The report can be view, print and save

Display/Page 20 

Total 3 records

No.	Order ID	Type	Search ID	Name	Monitoring	Ordered By	Date	Status
13	136192860	SPeKAR Score	630810-07- [REDACTED]	TAN HOOI [REDACTED]	N/A	MAHANIZ AHMAD	20/12/2019	INVALID
14	136283769	SPeKAR Basic	800101-14- [REDACTED]	SULAIMAN	Add	MAHANIZ AHMAD	24/12/2019	

3.3 How to purchase SPeKAR Basic?

Step by step process

1. Select Report Type SPeKAR Basic.
2. Click to Sample Report to view sample report in full
3. Key in New IC Number and Old IC Number or ID Number and Key in the Name
4. Tick Yes for consent requirement. Otherwise, unable to proceed further
5. Select Enquiry Purpose either NEW APPLICANT or REVIEW
6. Key in either one, whichever available
7. Click Purchase Now

Step 1: Select Report Type

Report Type: **SPeKAR Basic** [Sample Report]

Search Code*: Civilian [eg: 999999-99-9999 / A0123456 / 01234567]

New NRIC No*: (Format: 800101-14-1234)
 Note: With effective May 2016, Police ID/Army ID has been changed to New IC format. Please key in BOTH New IC and Police ID/Army ID to maximise your search result.

Other ID No*: (Please input Old IC No. / Army ID / Police ID / Passport No / Others)
 Format: T12345 or RF123456 or etc
 Without any special characters such as symbols, punctuation marks, or spaces (e.g. ., /, -, * etc)

Name*

You must have consent before you can proceed with order. * ☐ Yes ☒ No

Please select the correct Enquiry Purposes. * **SELECT**

Email Address of the Searched Entity**

Mobile No. of the Searched Entity **: (Format: For mobile number: 012-5555555 please input as 012 5555555)

Last known Address **

Note:

*By clicking "Yes", the User confirms that you have the written permission or consent from the Searched Entity to obtain his/her/its Credit information. From time to time, the User may be required to provide to Experian the written permission or consent obtained from the Searched Entity by way of evidence or verification that such written permission or consent has been obtained.

** The Email Address/Mobile No/Last Known Address of the Searched Entity will be used by Experian to send out Notification for the processing of Credit Information, as per the requirement under Credit Reporting Agencies Act 2010.

Buttons: Search Add to order list **Purchase Now**

8. Check your order status under MY ORDER. The report can be view, print and save

Display/Page ⓘ

Total 3 records

No.	Order ID	Type	Search ID	Name	Monitoring	Ordered By	Date	Status
13	136192860	SPeKAR Score	630810-07- [REDACTED]	TAN HOOI [REDACTED]	N/A	MAHANIZ AHMAD	20/12/2019	INVALID
14	136283769	SPeKAR Basic	800101-14- [REDACTED]	SULAIMAN	Add	MAHANIZ AHMAD	24/12/2019	

3.4 How to purchase JIM Search OA / OR?

3.4.1 Step by step process (Individual)

1. Select Report Type JIM Search OA - Individual
2. Click to Sample Report to view sample report in full
3. Key in New IC Number or Old IC Number or ID Number
4. Click Search. If data available in database, Subject's name will appear
5. Click Purchase Now

Search Report

Report Type ⓘ

☒ Individual [[Sample Report](#)] ☐ Company [[Sample Report](#)]

New NRIC No ⓘ

(Format: 800101-14-1234)
Note: With effective May 2016, Police ID/Army ID has been changed to New IC format. Please key in BOTH New IC and Police ID/Army ID to maximise your search result.

Old IC No ⓘ

(Please Input Old IC No. / Army ID / Police ID / Passport No / Others)
Format: T12345 or RF123455 or etc
Without any special characters such as symbols, punctuation marks, or spaces (e.g. ./,.-" etc)

Name*

ⓘ

6. Check your order status under MY ORDER. The report can be view, print and save

Display/Page ⓘ

Total 3 records

No.	Order ID	Type	Search ID	Name	Monitoring	Ordered By	Date	Status
13	136192860	SPeKAR Score	630810-07- [REDACTED]	TAN HOOI [REDACTED]	N/A	MAHANIZ AHMAD	20/12/2019	INVALID
14	136283769	SPeKAR Basic	800101-14- [REDACTED]	SULAIMAN	Add	MAHANIZ AHMAD	24/12/2019	

3.4.2 Step by step process (Company)

1. Select Report Type JIM Search OR – Company
2. Click to Sample Report to view sample report in full
3. Key in Company Number under Search ID

4. Click Search. If data available in database, Company name will appear
5. Click Purchase Now

Search Report

Report Type (1)

☐ Individual [Sample Report] ☒ Company [Sample Report] (2)

Search ID (3) (4)

Name*

(5)

6. Check your order status under MY ORDER. The report can be view, print and save

Display/Page

Total 3 records

No.	Order ID	Type	Search ID	Name	Monitoring	Ordered By	Date	Status
13	136192860	SPeKAR Score	630810-07- [REDACTED]	TAN HOOI [REDACTED]	N/A	MAHANIZ AHMAD	20/12/2019	INVALID
14	136283769	SPeKAR Basic	800101-14- [REDACTED]	SULAIMAN	Add	MAHANIZ AHMAD	24/12/2019	

3.5 How to purchase Company (Sdn Bhd / Bhd)?

3.5.1 Step by step process (Company - Available in databank)

1. Company can be searched by Company Number or Company Name. Key in either one and click search. Then you will see below screen. Click to the company name or company number to go to order screen.

Search by: 532271-T
[Back](#)
 Total 1 records.

No.	Type	Reg No.	Name	Former Name 1	Former Name 2	City	State
1	Company	200001029864 / 532271-T	EXPERIAN INFORMATION SERVICES (MALAYSIA) SDN. BHD.	RAM CREDIT INFORMATION SDN. BHD.		KUALA LUMPUR	WILAYAH PERSEKUTUAN

2. To notify available financial summary in Experian Databank
3. To notify last updated date by Experian
4. Select report type you wish to purchase.
 - CI - Consent required
 - CP – Consent not required
5. Click Sample Report to view sample report in full
6. If select CP, you may proceed to click Purchase Now
7. If select CI, tick to YES for consent requirement
8. Select Enquiry Purpose either New Application or Review, proceed to Purchase Now

Report Type: Company [Sdn Bhd / Bhd]

Company No: 532271-T Search
(Format: 123456-T or 201001000001)
 Note: With effective 11 October 2019, company / business number has been changed to new 12 digits format. We support new or old registration number search.

Company Name: EXPERIAN INFORMATION SERVICES (MALAYSIA) SDN. BHD. Search
Please type the full company name or keyword to optimize your search, minimum 3 characters.

Information in databank

Financial Summary:	31-12-2018, 31-12-2017, 31-12-2016
Last Updated Date:	12/12/2019

4 Please select report you wish to purchase for

☒ Last updated from SSM (CI) : 12/12/2019 [[Sample Report CI](#)]
☐ Last updated from SSM (CP) : 12/12/2019 [[Sample Report CP](#)]
☐ Request update from SSM (ECI) [[Sample Report ECI](#)]
☐ Request update from SSM (ECP) [[Sample Report ECP](#)]

You must have consent before you can proceed with order. *

☒ Yes ☐ No

Please select the correct Enquiry Purposes. *

SELECT

9. Check your order status under MY ORDER. The report can be view, print and save

Display/Page Search 

Total 3 records

No.	Order ID	Type	Search ID	Name	Monitoring	Ordered By	Date	Status
13	136192860	SPeKAR Score	630810-07- [REDACTED]	TAN HOOI [REDACTED]	N/A	MAHANIZ AHMAD	20/12/2019	INVALID
14	136283769	SPeKAR Basic	800101-14- [REDACTED]	SULAIMAN	Add	MAHANIZ AHMAD	24/12/2019	

10. However, if the date last updated by Experian is outdated, you may proceed to purchase ECI or ECP. Please refer below step to purchase.

3.5.2 Step by step process (Company - Not Available in databank)

- Company can be searched by Company Number or Company Name. Key in either one and click search. Then you will see below screen. Click to the company name or company number to go to order screen.
- Select report type you wish to purchase.
 - ECI – Consent required
 - ECP – Consent not required
- Click Sample Report to view sample in full
- If select ECP, you may proceed to click Purchase Now
- If select ECI, tick to YES for consent requirement
- Select Enquiry Purpose either New Application or Review, proceed to Purchase Now

Search Report

Report Type Company [Sdn Bhd / Bhd]

No record found in Experian Databank. Please select report ECI or ECP

Company No: 369849-W Search
(Format: 123456-T or 201001000001)
 Note : With effective 11 October 2019, company / business number has been changed to new 12 digits format. We support new or old registration number search.

Company Name: BIGRAISE CONDOMINIUM APARTMENTS SDN. BHD. Search
Please type the full company name or keyword to optimize your search, minimum 3 characters.

Information in databank

Financial Summary:	
Last Updated Date:	

Please select report you wish to purchase for

☒ Request update from SSM (ECI) [[Sample Report ECI](#)]
 ☐ Request update from SSM (ECP) [[Sample Report ECP](#)]

You must have consent before you can proceed with order. * ☒ Yes ☐ No

Please select the correct Enquiry Purposes.* SELECT

7. Check your order status under MY ORDER. The report can be view, print and save

Display/Page 20 Search ?

Total 3 records

No.	Order ID	Type	Search ID	Name	Monitoring	Ordered By	Date	Status
13	136192860	SPeKAR Score	630810-07- [REDACTED]	TAN HOOI [REDACTED]	N/A	MAHANIZ AHMAD	20/12/2019	INVALID
14	136283769	SPeKAR Basic	800101-14- [REDACTED]	SULAIMAN	Add	MAHANIZ AHMAD	24/12/2019	

3.6 How to purchase Business (Sole-Proprietor or Partnership)?

3.6.1 Step by step process (Business - Available in databank)

1. Business can be searched by Business Number or Business Name. Key in either one and click search. Then you will see below screen. Click to the business name or business number to go to order screen.

Search by: ma0218289
[Back](#)
 Total 1 records.

No.	Type	Reg No.	Name	Former Name 1	Former Name 2	City	State
1	Business	MA0218289-A	JT88 TRANSPORT SERVICES			MELAKA	MELAKA

2. To notify latest address available in Experian Databank
3. To notify last updated date by Experian

Search Report

Report Type: Business [Sole-Proprietor / Partnership]

Business No: MA0218289-A Search
(Format: 000123456-T, If alphabet in front - CA0012345-P or 201003000001)
 Note: With effective 11 October 2019, company / business number has been changed to new 12 digits format.
 We support new or old registration number search.

Business Name: JT88 TRANSPORT SERVICES Search
Please type the full company name or keyword to optimize your search, minimum 3 characters.

Information in databank

Address:	NO. 26-C JALAN DURIAN DAUN 75400 MELAKA MELAKA
Last Updated Date:	30/05/2019

4. Select report type you wish to purchase.
 - BI - Consent required
 - BP - Consent not required
5. Click Sample Report to view sample report in full
6. If select BP, you may proceed to click Purchase Now
7. If select BI, tick to YES for consent requirement
8. Select Enquiry Purpose either New Application or Review
9. Key in either one, whichever available
10. Click Purchase Now

4

Address:	NO. 26-C JALAN DURIAN DAUN 75400 MELAKA MELAKA
Last Updated Date:	30/05/2019

Please select report you wish to purchase for

5

☒ Last updated from SSM (BI) : 30/05/2019 [[Sample Report BI](#)]
☐ Last updated from SSM (BP) : 30/05/2019 [[Sample Report BP](#)]
☐ Request update from SSM (EBI) [[Sample Report EBI](#)]
☐ Request update from SSM (EBP) [[Sample Report EBP](#)]

7

You must have consent before you can proceed with order. * ☒ Yes ☐ No

Please select the correct Enquiry Purposes.*

8

SELECT

Email Address of the Searched Entity**

Mobile No. of the Searched Entity **
(Format: For mobile number: 012-5555555 please input as 012 5555555)

9

Last known Address **

Note:

*By clicking "Yes", the User confirms that you have the written permission or consent from the Searched Entity to obtain his/her/its Credit information. From time to time, the User may be required to provide to Experian the written permission or consent obtained from the Searched Entity by way of evidence or verification that such written permission or consent has been obtained.

** The Email Address/Mobile No/Last Known Address of the Searched Entity will be used by Experian to send out Notification for the processing of Credit Information, as per the requirement under Credit Reporting Agencies Act 2010.

10

Search Add to order list Purchase Now

11. Check your order status under MY ORDER. The report can be view, print and save

Display/Page 20 Search

Total 3 records

No.	Order ID	Type	Search ID	Name	Monitoring	Ordered By	Date	Status
13	136192860	SPeKAR Score	630810-07-	TAN HOOI	N/A	MAHANIZ AHMAD	20/12/2019	INVALID
14	136283769	SPeKAR Basic	800101-14-	SULAIMAN	Add	MAHANIZ AHMAD	24/12/2019	

12. However, if the date last updated by Experian is outdated, you may proceed to purchase EBI or EBP. Please refer below step to purchase

3.6.2 Step by step process (Business - Not Available in databank)

- Business can be searched by Business Number or Business Name. Key in either one and click search. Then you will see below screen. Click to the business name or business number to go to order screen.
- Select report type you wish to purchase.
 - EBI – Consent required
 - EBP – Consent not required
- Click Sample Report to view sample in full
- If select EBP, you may proceed to click Purchase Now
- If select EBI, tick to YES for consent requirement
- Select Enquiry Purpose either New Application or Review
- Key in either one, whichever available

No record found in Experian Databank. Please select report EBI or EBP

Business No:
(Format: 000123456-T, If alphabet in front - CA0012345-P or 2010030000001)
 Note : With effective 11 October 2019, company / business number has been changed to new 12 digits format. We support new or old registration number search.

Business Name:
Please type the full company name or keyword to optimize your search, minimum 3 characters.

Information in databank

Address:	
Last Updated Date:	

Please select report you wish to purchase for

☐ Request update from SSM (EBI) [[Sample Report EBI](#)]
 ☐ Request update from SSM (EBP) [[Sample Report EBP](#)]

You must have consent before you can proceed with order. * ☐ Yes ☒ No

Please select the correct Enquiry Purposes. *

Email Address of the Searched Entity**

Mobile No. of the Searched Entity **
(Format: For mobile number: 012-5555555 please input as 012 5555555)

Last known Address **

- Click Purchase Now

9. Check your order status under MY ORDER. The report can be view, print and save

Display/Page 

Total 3 records

No.	Order ID	Type	Search ID	Name	Monitoring	Ordered By	Date	Status
13	136192860	SPeKAR Score	630810-07- 	TAN HOOI 	N/A	MAHANIZ AHMAD	20/12/2019	INVALID
14	136283769	SPeKAR Basic	800101-14- 	SULAIMAN	Add	MAHANIZ AHMAD	24/12/2019	

3.7 How to purchase Individual Supplementary Report (ISUPPK)?

3.7.1 Step by step process

1. Select Report Type Individual Supplementary Report (ISUPPK)
2. Key in New IC Number, Old IC Number or ID Number, Subject Name, Birth Date
3. Please click to Sample Format to view Sample Old IC/ID format
4. Click to Sample Report to view sample report in full.
5. Click Search to proceed

Search Report

Report Type: Individual Supplementary Report (ISUPPK) [Sample Report]

New NRIC No*: (Format: 800101-14-1234)
Note: With effective May 2016, Police ID/Army ID has been changed to New IC format. Please key in BOTH New IC and Police ID/Army ID to maximise your search result.

Other ID No*: Sample Format

Name*:

Date of Birth*: (Format: DD-MM-YYYY)

Country*: Malaysia

[Search] [Add to order list] [Purchase Now]

Annotations: 1 points to 'Search Report' header; 2 points to 'Other ID No*' field; 3 points to 'Sample Format' link; 4 points to '[Sample Report]' link; 5 points to 'Search' button.

6. Please select one from the multi entity list (if any)
7. Click to PROCEED

INDIVIDUAL PARTICULAR

Your Search Input

Input Field	Value
Type of Constitution :	Individual
New IC No:	630810-07-
ID No:	0712-
Entity Name:	TAN HUNG
DOB:	10-12-2001
Country:	Malaysia

***CCRIS Entity found. Please select the correct Searched Entity below to proceed further.**

Please select	CCRIS Entity Key	Entity Name	New IC No	Old IC No	Constitution	DOB	Nationality	State	CCRIS Warning
☐	7064330	TAN HUNG	630810-07-	07123-	Individual	10 Aug 1963	MY	PERAK	Pending Verification
☐	7064330	TAN HUNG	630810-07-	07123-	Individual	10 Aug 1963	MY	PERAK	Pending Verification

[Proceed]

Annotations: 6 points to the first radio button in the entity list; 7 points to the 'Proceed' button.

8. Select Enquiry Purpose either New Application or Review

9. Tick to YES for consent requirement. Otherwise, you are unable to proceed further
10. Key in either one. Whichever available
11. Upload Consent Letter
12. Click to Purchase Now

INDIVIDUAL PARTICULAR

Your Search Input

Input Field	Value
Type of Constitution :	Individual
New IC No:	630810-07- [REDACTED]
ID No:	
Entity Name:	TAN [REDACTED] HUNG
DOB:	04-12-2001
Country:	Malaysia

Your report selection

Report Type: ISUPPK

9 Please select the correct Enquiry Purposes.* NEW APPLICATION ▼ 8

You must have consent before you can proceed with order.* ☒ Yes ☐ No

Email Address of the Searched Entity** [REDACTED]

Mobile No. of the Searched Entity ** [REDACTED] [REDACTED] 10
(Format: For mobile number: 012-5555555 please input as 012 5555555)

Last known Address ** [REDACTED]

Upload Consent Choose File No file chosen 11

Purchase Now 12

Note:

13. If you haven't upload the Consent Letter but proceed to Purchase, you may see below screen and message to remind to upload the Consent Letter.
14. Alternatively you may upload or email Consent Letter from this screen

Please submit your consent within 7 days or order will be cancel

Consent / Notification Flow for SPeKAR's Report.

Sample Consent

Consent Submission Mode

Mode	Descriptions
Online via CrediTrack consent module (CTCM)	Audit Contact of the Subscribers can log in to CTCM to upload Consent Documents online
Email	Subscribers to send in to consent-my@experian.com / spekar.angkasa@gmail.com (to be received by Experian Compliance Audit Team)
WhatsApp No.	Subscribers can take photo for consent documents & send to 010-3833823
Fax	03-2284 8808 attention: Experian Compliance Audit Team
Walk-in / By Hand / By Post	Documents attention to: Experian Compliance Audit Team

Senarai Audit

Total 1 records.

No	Date	Order ID	Type	Search ID	Name	Consent Status	Consent Due Date	Order Status	Consent Upload
1	26/12/2019	136323771	ISUPPK	630810-07-5474 / 71230	TAN HUNG	New	02/01/2020		Attach

15. Check your order status under MY ORDER. The report can be view, print and save

Display/Page 20 Search

Total 3 records

No.	Order ID	Type	Search ID	Name	Monitoring	Ordered By	Date	Status
13	136192860	SPeKAR Score	630810-07- [redacted]	TAN HOOI [redacted]	N/A	MAHANIZ AHMAD	20/12/2019	INVALID
14	136283769	SPeKAR Basic	800101-14- [redacted]	SULAIMAN	Add	MAHANIZ AHMAD	24/12/2019	